

TRACKIT - FedEx® Advanced Shipment Tracking Setup

FedEx has replaced their FedEx Insight process with Advanced Shipment Tracking. If you navigate to FedEx Insight, there is a link there to open the Advanced Shipment Tracking page. Just click on the link FedEx® Tracking at the top of the page in the red box.

Start using your new and improved FedEx® Tracking experience. FedEx® InSight tracking capabilities are no longer available here, you can still use FedEx InSight to manage your accounts & invitations.

FedEx Home

FedEx InSight

Welcome My Options

Customer Support | Logout

Logged in as LILLIE 5299

FedEx InSight®

Welcome, LILLIE

Summary

Current Visibility My InSight

Did You Know...

* You can see the details of any shipment from your InSight that was shipped within the last 90 days. [Click here](#) for additional details.

See the details of your shipments and be in the know.

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You can also navigate directly to the page by clicking on Tracking->Advanced Shipment Tracking at the top of the Main FedEx page.

FedEx. Shipping ▾

Tracking ▾ Design & Print ▾ Locations ▾ Support ▾

LILLIE

Helping you back to business

TRACKING ID

TRACK

Advanced Shipment Tracking

Manage Your Delivery

ALL TRACKING SERVICES

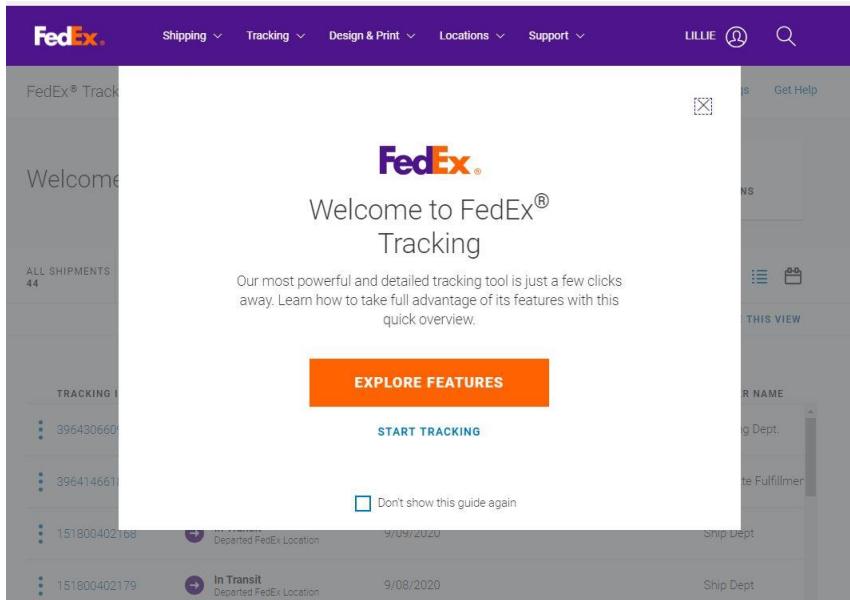
LOCATIONS

TRACKING ID TRACK

MULTIPLE TRACKING NUMBERS | NEED HELP?

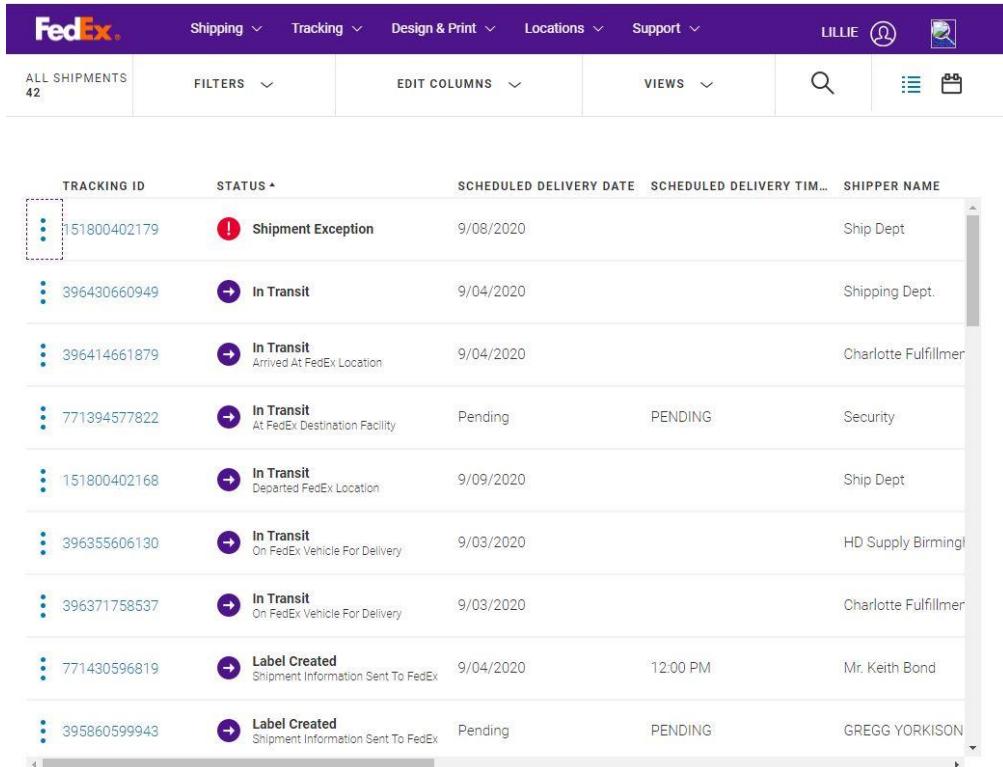
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This will take you to the Welcome Page. Close this dialog by clicking on START TRACKING. You can also click the Don't show this guide again, so the welcome page does not appear in the future.



The screenshot shows the FedEx Advanced Shipment Tracking interface. At the top, there's a navigation bar with links for Shipping, Tracking, Design & Print, Locations, and Support. On the right of the bar are user profile icons and a search bar. The main content area is titled 'Welcome to FedEx® Tracking' with a sub-section 'ALL SHIPMENTS'. It lists four shipments with columns for Tracking ID, Status, Departed FedEx Location, Scheduled Delivery Date, and Ship Dept. A large orange button labeled 'EXPLORE FEATURES' is centered, and below it is a smaller button labeled 'START TRACKING'. At the bottom of the page, there's a checkbox for 'Don't show this guide again'.

This will take you to the default view as shown below:

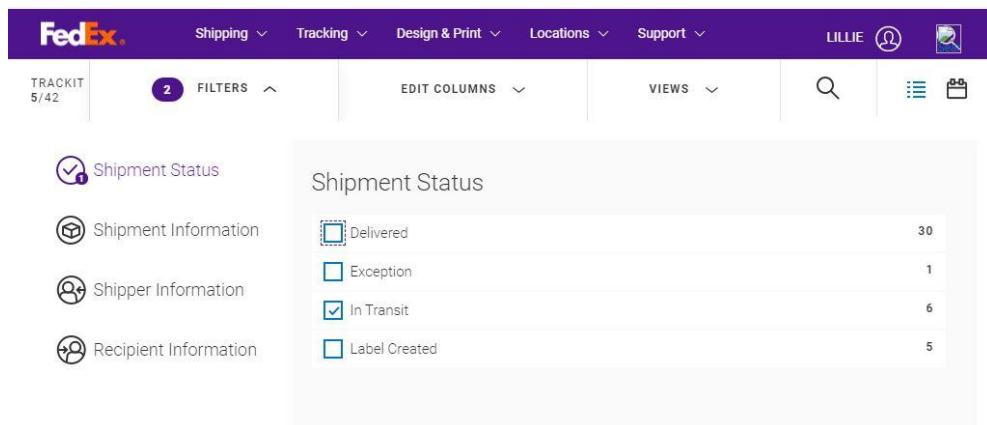


The screenshot shows the FedEx Advanced Shipment Tracking interface in its default view. The top features a purple header with the FedEx logo and navigation links for Shipping, Tracking, Design & Print, Locations, and Support. Below the header is a toolbar with buttons for 'ALL SHIPMENTS' (showing 42 items), 'FILTERS', 'EDIT COLUMNS', and 'VIEWS'. The main content is a table with columns for 'TRACKING ID', 'STATUS', 'SCHEDULED DELIVERY DATE', 'SCHEDULED DELIVERY TIME', and 'SHIPPER NAME'. The table lists various shipments with their current status, such as 'Shipment Exception', 'In Transit', and 'Label Created'. Each row includes a small icon and a detailed status message. The table is scrollable, with a scrollbar visible on the right side.

To setup up Advanced Shipment Tracking to work with TrackIT, we must create a view with the desired filters and columns. To get started, click on the Filters Tab.

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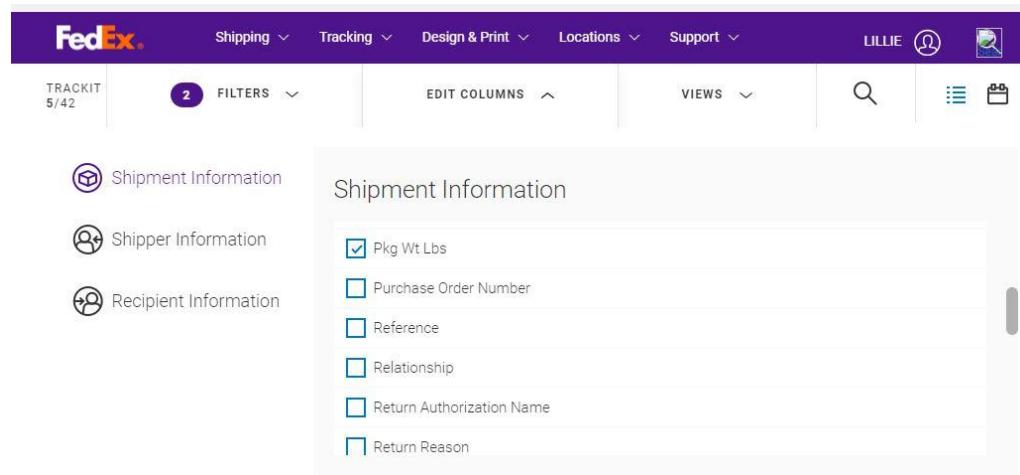
Select Shipment Status from the left, and then click the In-Transit checkmark.



The screenshot shows the FedEx Advanced Shipment Tracking Setup interface. On the left, there is a sidebar with icons for Shipment Status, Shipment Information, Shipper Information, and Recipient Information. The 'Shipment Status' icon is selected and has a checkmark. The main content area is titled 'Shipment Status' and lists the following options:

Option	Count
Delivered	30
Exception	1
<input checked="" type="checkbox"/> In Transit	6
Label Created	5

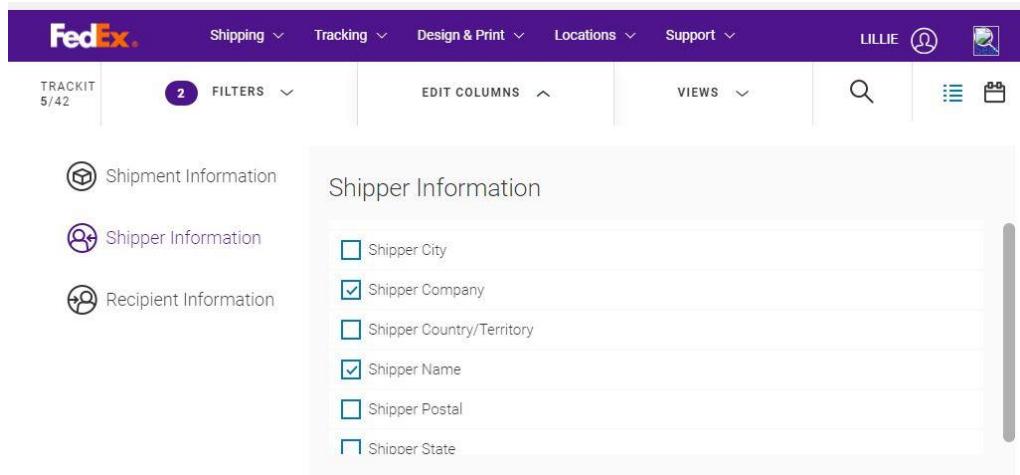
Next, we are going to click the Edit Columns under the Shipment Information Option on the Left select Pkg Wt Lbs. Scheduled Delivery Date and Tracking Number.



The screenshot shows the FedEx Advanced Shipment Tracking Setup interface. On the left, there is a sidebar with icons for Shipment Information, Shipper Information, and Recipient Information. The 'Shipment Information' icon is selected. The main content area is titled 'Shipment Information' and lists the following options:

Option
<input checked="" type="checkbox"/> Pkg Wt Lbs
<input type="checkbox"/> Purchase Order Number
<input type="checkbox"/> Reference
<input type="checkbox"/> Relationship
<input type="checkbox"/> Return Authorization Name
<input type="checkbox"/> Return Reason

Under Shipper Information select Shipper Company and Shipper Name.

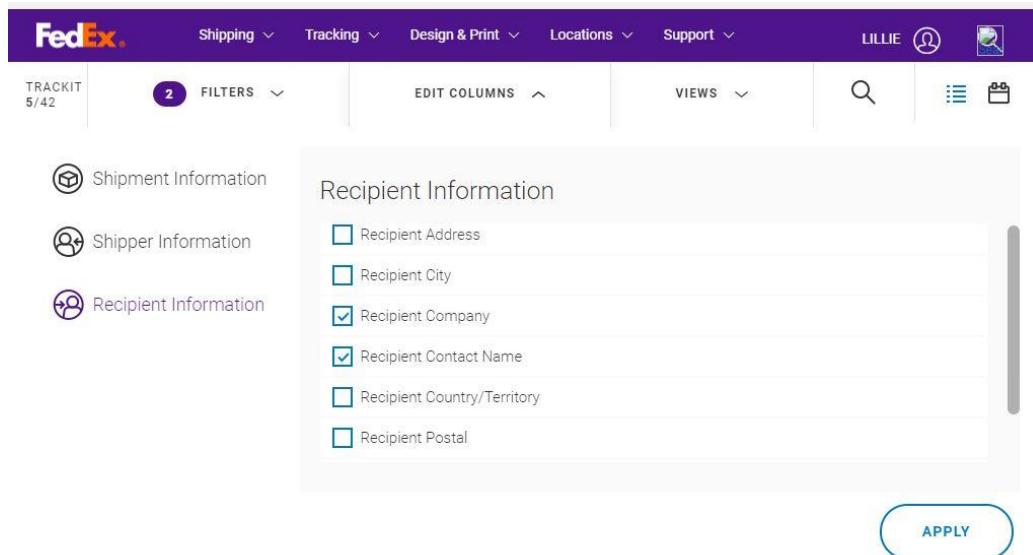


The screenshot shows the FedEx Advanced Shipment Tracking Setup interface. On the left, there is a sidebar with icons for Shipment Information, Shipper Information, and Recipient Information. The 'Shipper Information' icon is selected. The main content area is titled 'Shipper Information' and lists the following options:

Option
<input type="checkbox"/> Shipper City
<input checked="" type="checkbox"/> Shipper Company
<input type="checkbox"/> Shipper Country/Territory
<input checked="" type="checkbox"/> Shipper Name
<input type="checkbox"/> Shipper Postal
<input type="checkbox"/> Shipper State

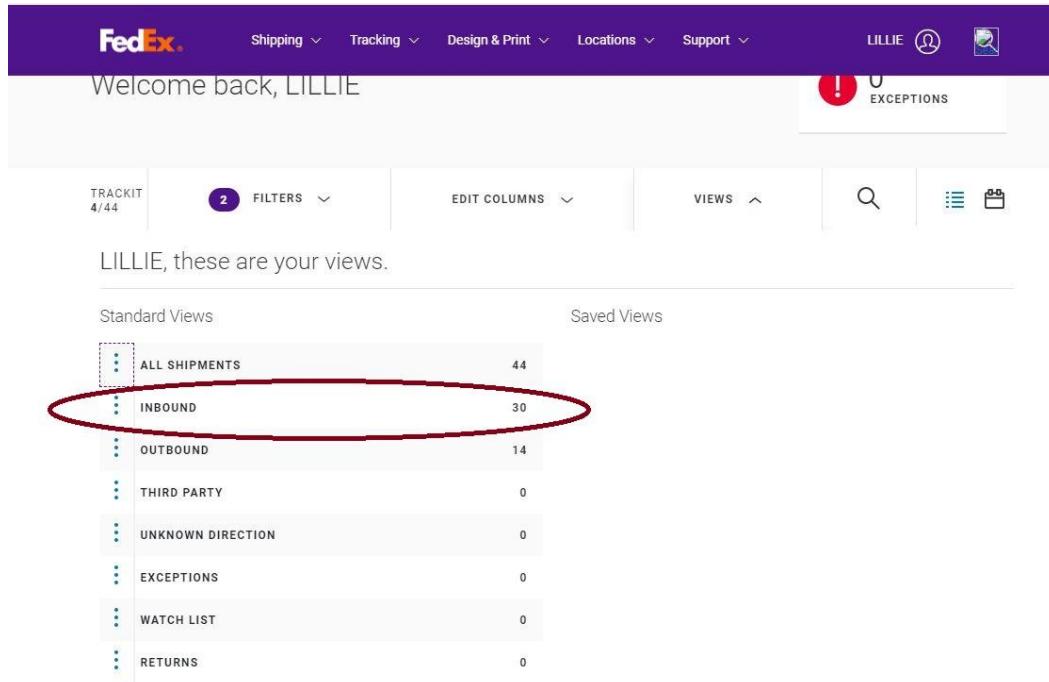
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Under Recipient Information select Recipient Company and Recipient Contact Name. Then click on the button Apply at the bottom of the page.



The screenshot shows the FedEx Advanced Shipment Tracking Setup interface. The top navigation bar includes links for Shipping, Tracking, Design & Print, Locations, and Support, along with a user profile for LILLIE and a search bar. The main content area is titled 'Recipient Information' and contains a list of checkboxes for selecting recipient details: Recipient Address, Recipient City, Recipient Company (which is checked), Recipient Contact Name (which is checked), Recipient Country/Territory, and Recipient Postal. At the bottom right of this section is a blue 'APPLY' button.

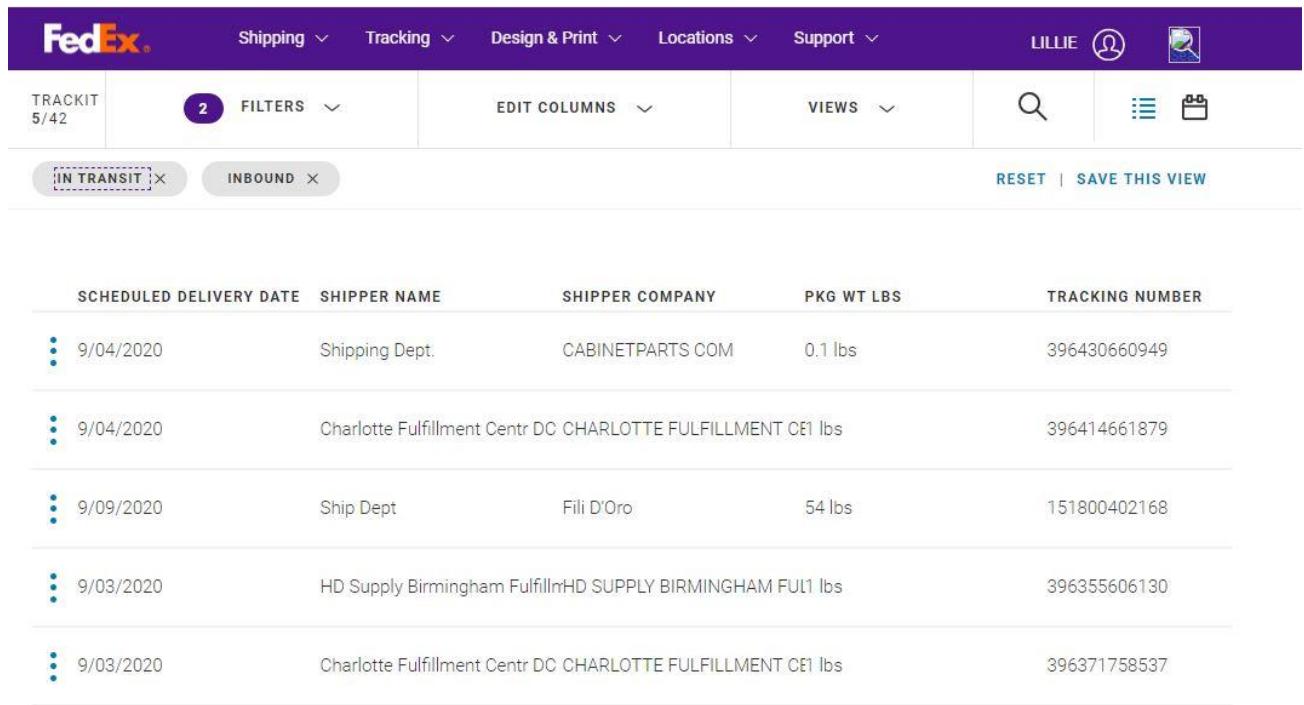
Lastly click on VIEWS and Select INBOUND.



The screenshot shows the FedEx Advanced Shipment Tracking Setup interface with the 'VIEWS' section selected. The top navigation bar and user profile are visible. The 'VIEWS' section displays a list of standard views: ALL SHIPMENTS (44), INBOUND (30), OUTBOUND (14), THIRD PARTY (0), UNKNOWN DIRECTION (0), EXCEPTIONS (0), WATCH LIST (0), and RETURNS (0). The 'INBOUND' view is highlighted with a red oval. The 'Saved Views' section is also visible on the right.

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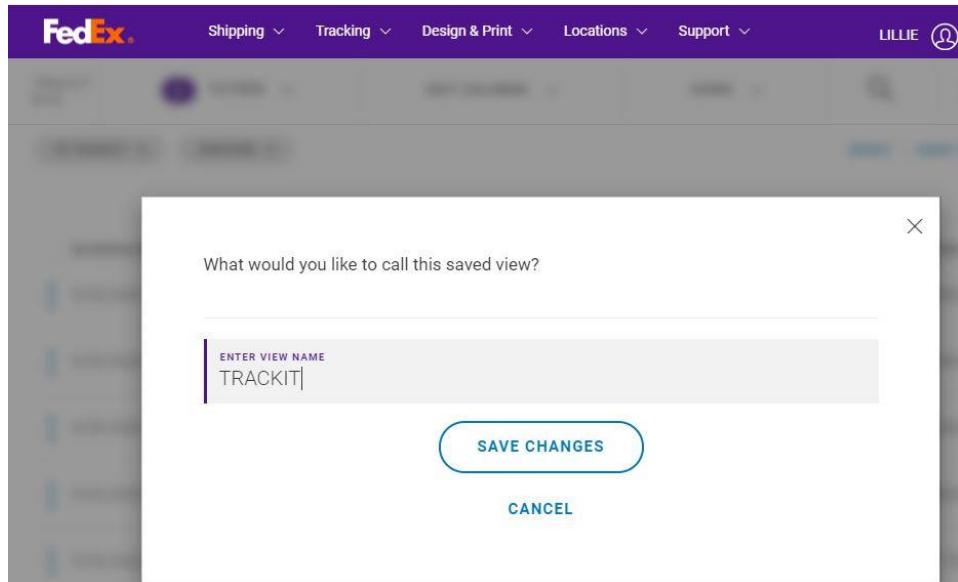
Your view should look something like the following.



The screenshot shows the FedEx Advanced Shipment Tracking Setup interface. At the top, there is a purple navigation bar with the FedEx logo and links for Shipping, Tracking, Design & Print, Locations, and Support. A user profile for 'LILLIE' is also visible. Below the navigation bar is a search bar and a toolbar with buttons for Filters, Edit Columns, Views, and a magnifying glass icon. The main content area displays a table of shipment data with the following columns: SCHEDULED DELIVERY DATE, SHIPPER NAME, SHIPPER COMPANY, PKG WT LBS, and TRACKING NUMBER. The table contains six rows of data, each with a small icon and a date (e.g., 9/04/2020) in the first column. The 'SHIPPER NAME' column includes entries like 'Shipping Dept.', 'CABINETPARTS COM', 'Charlotte Fulfillment Centr DC CHARLOTTE FULFILLMENT', 'Fili D'Oro', 'HD Supply Birmingham FulfillnHD SUPPLY BIRMINGHAM', and 'Charlotte Fulfillment Centr DC CHARLOTTE FULFILLMENT'. The 'SHIPPER COMPANY' column shows 'CABINETPARTS COM', '0.1 lbs', '1 lbs', '54 lbs', '1 lbs', and '1 lbs'. The 'PKG WT LBS' column shows '0.1 lbs', '1 lbs', '54 lbs', '1 lbs', '1 lbs', and '1 lbs'. The 'TRACKING NUMBER' column shows '396430660949', '396414661879', '151800402168', '396355606130', and '396371758537'. At the bottom of the table, there are buttons for 'RESET' and 'SAVE THIS VIEW'.

SCHEDULED DELIVERY DATE	SHIPPER NAME	SHIPPER COMPANY	PKG WT LBS	TRACKING NUMBER
9/04/2020	Shipping Dept.	CABINETPARTS COM	0.1 lbs	396430660949
9/04/2020	Charlotte Fulfillment Centr DC CHARLOTTE FULFILLMENT	CHARLOTTE FULFILLMENT	1 lbs	396414661879
9/09/2020	Ship Dept	Fili D'Oro	54 lbs	151800402168
9/03/2020	HD Supply Birmingham FulfillnHD SUPPLY BIRMINGHAM	HD SUPPLY BIRMINGHAM	1 lbs	396355606130
9/03/2020	Charlotte Fulfillment Centr DC CHARLOTTE FULFILLMENT	CHARLOTTE FULFILLMENT	1 lbs	396371758537

To save this view for future use, click on the SAVE THIS VIEW link located just above the TRACKING NUMBER header. Enter TRACKIT as the view name and then Click the SAVE CHANGES button.



The screenshot shows a modal dialog box with a light gray background. At the top, it asks 'What would you like to call this saved view?'. Below this is a text input field with the placeholder 'ENTER VIEW NAME' and the text 'TRACKIT' typed into it. At the bottom of the dialog box are two buttons: 'SAVE CHANGES' (highlighted with a blue border) and 'CANCEL'.

You are now ready to Export the information and load it into TrackIT. Please refer to the document FedEx Advanced Shipping Extract document to load this information into TrackIT.

If you have any questions or problems with process, call the TrackIT Support Number at (801) 737-5555.