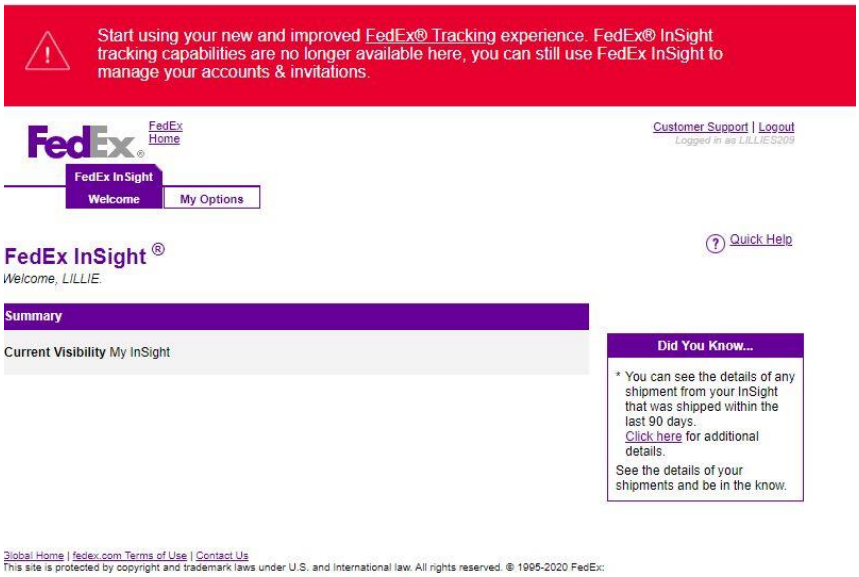
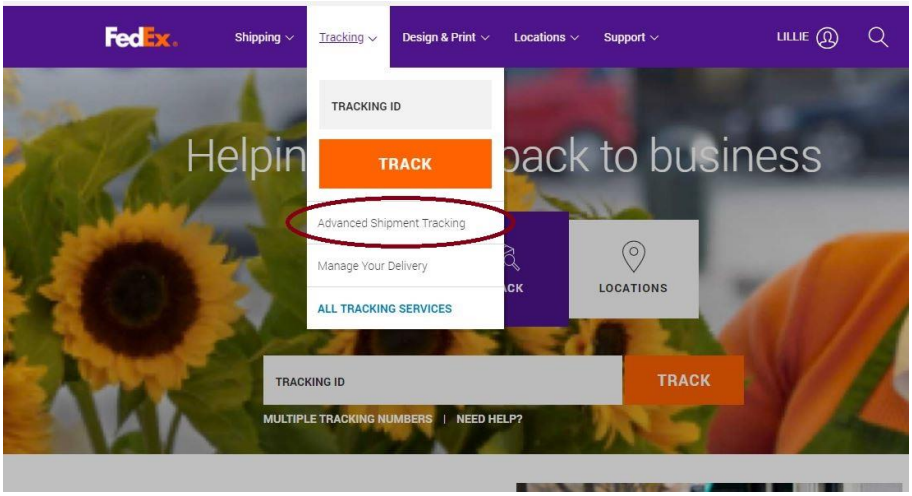
TRACKIT - FedEx® Advanced Shipment Tracking Setup

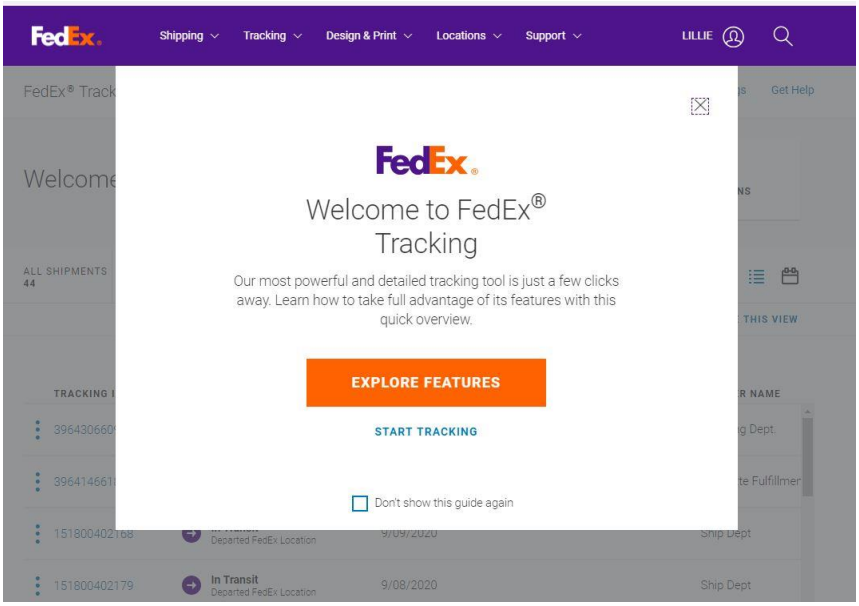
FedEx has replaced their FedEx Insight process with Advanced Shipment Tracking. If you navigate to FedEx Insight, there is a link there to open the Advanced Shipment Tracking page. Just click on the link FedEx® Tracking at the top of the page in the red box.



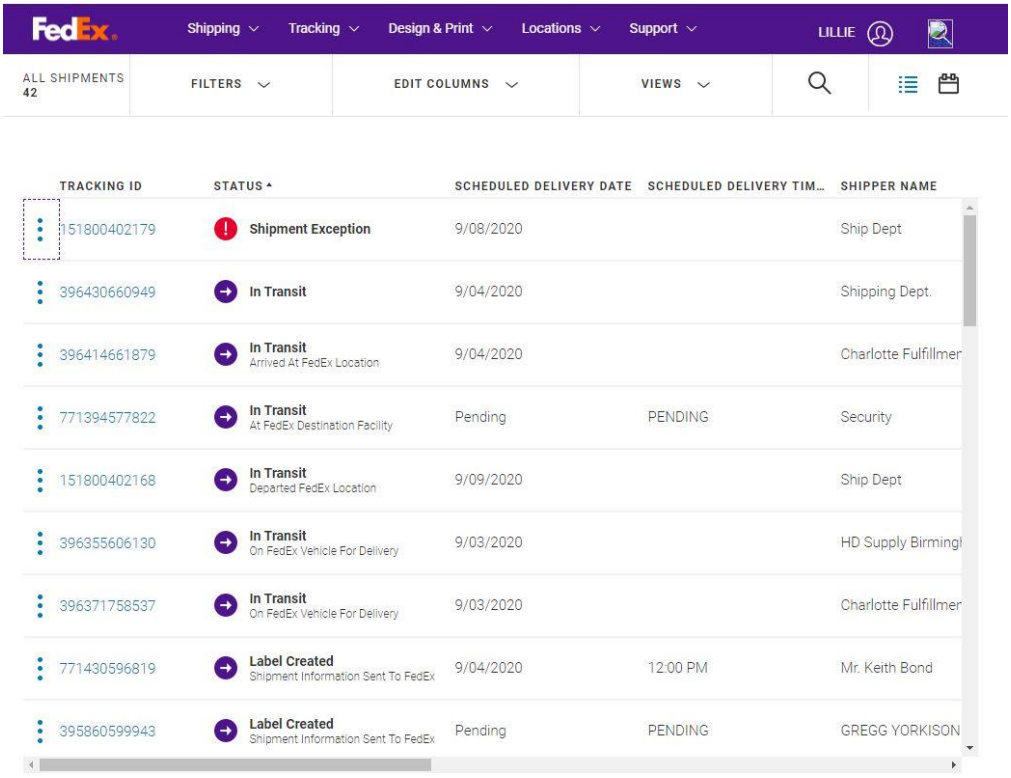
You can also navigate directly to the page by clicking on Tracking->Advanced Shipment Tracking at the top of the Main FedEx page.



This will take you to the Welcome Page. Close this dialog by clicking on START TRACKING. You can also click the Don't show this guide again, so the welcome page does not appear in the future.

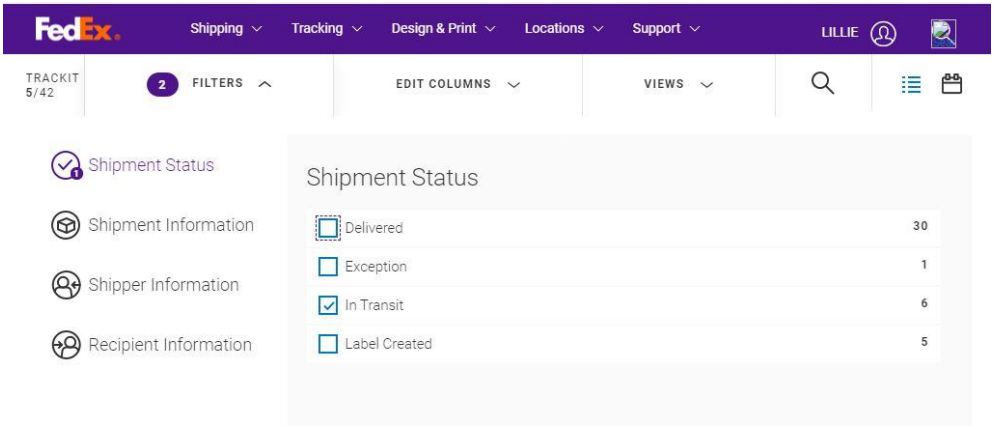


This will take you to the default view as show below:

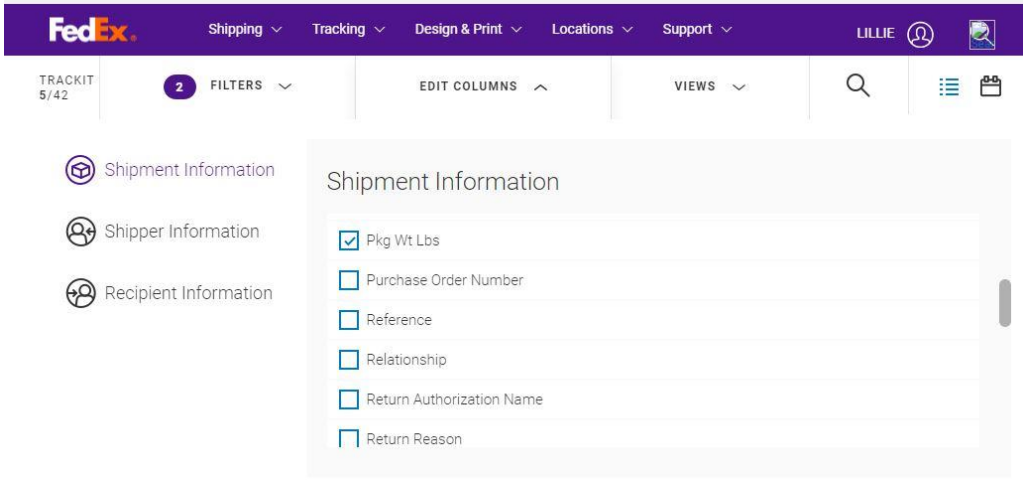


To setup up Advanced Shipment Tracking to work with TrackIT, we must create a view with the desired filters and columns. To get started, click on the Filters Tab.

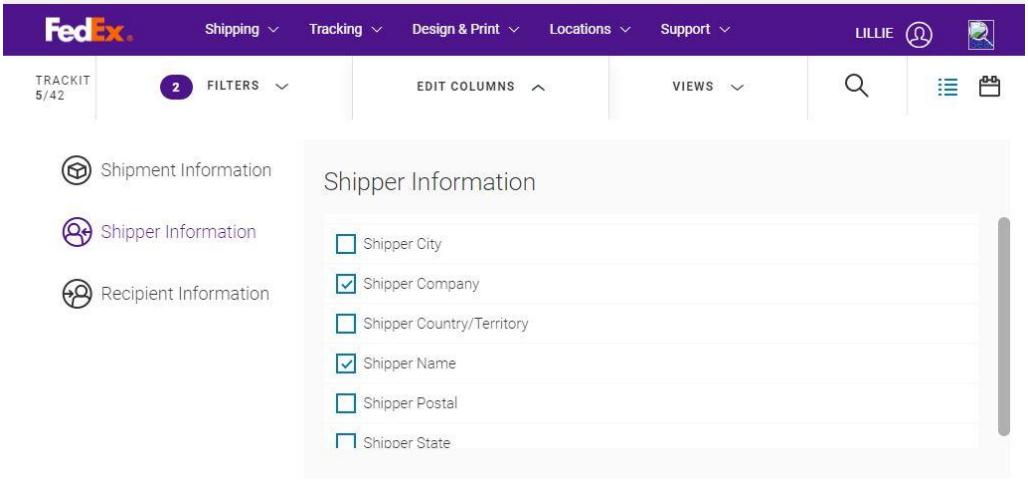
Select Shipment Status from the left, and then click the In-Transit checkmark.



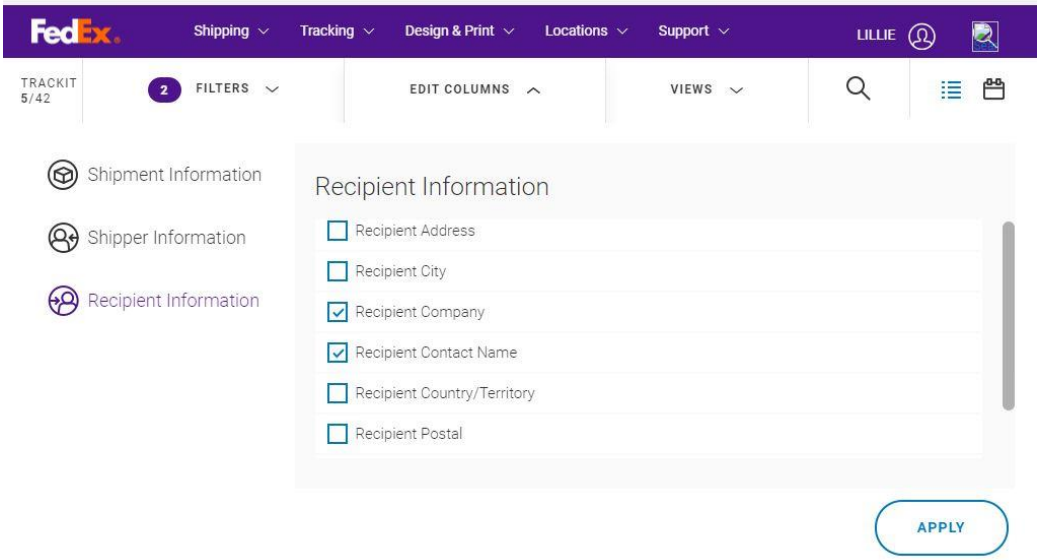
Next, we are going to click the Edit Columns under the Shipment Information Option on the Left select Pkg Wt Lbs. Scheduled Delivery Date and Tracking Number.



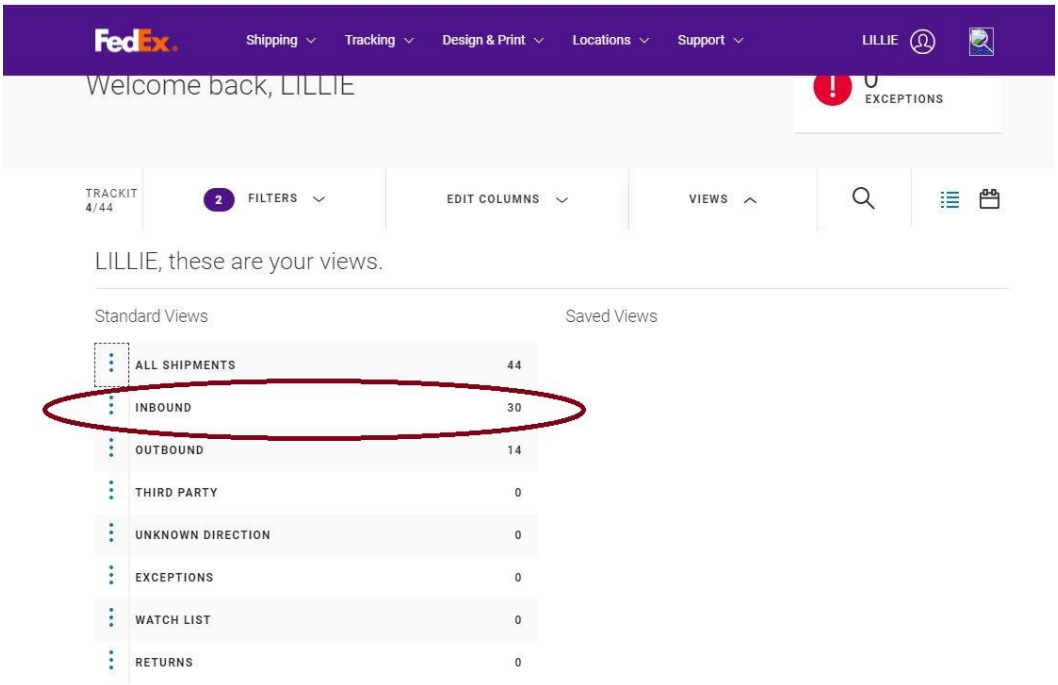
Under Shipper Information select Shipper Company and Shipper Name.



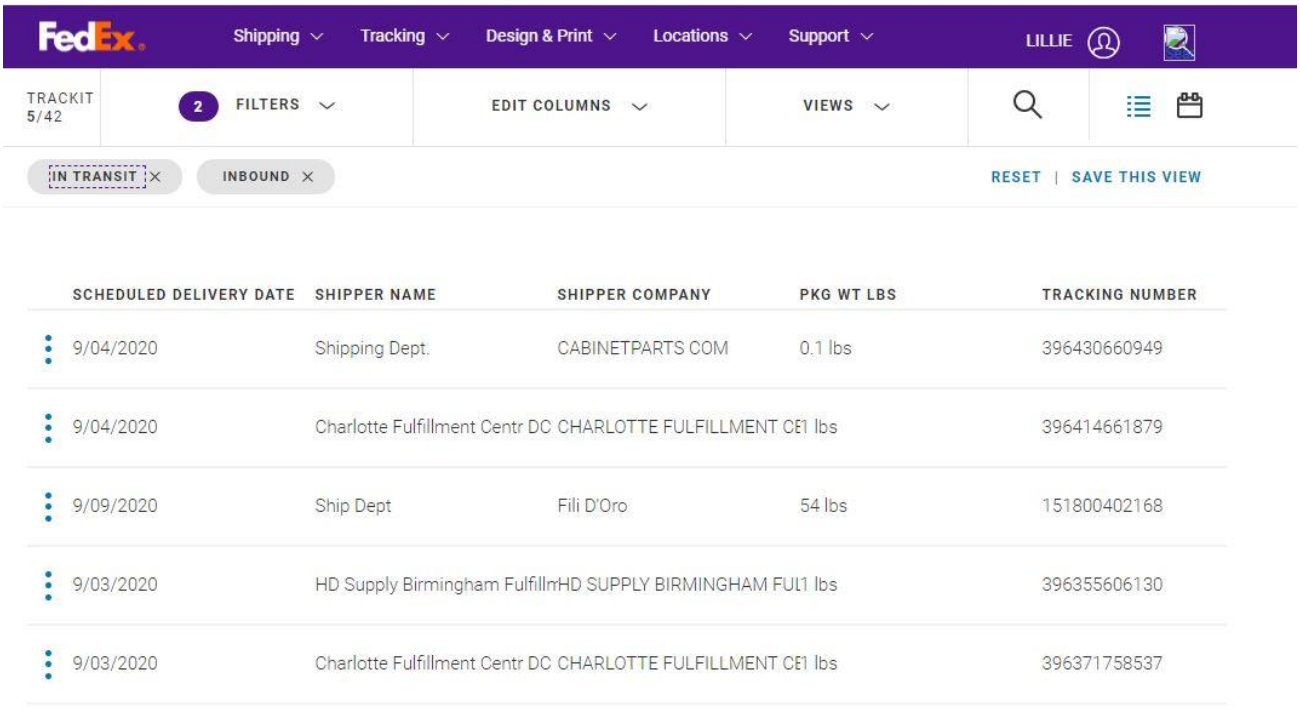
Under Recipient Information select Recipient Company and Recipient Contact Name. Then click on the button Apply at the bottom of the page.



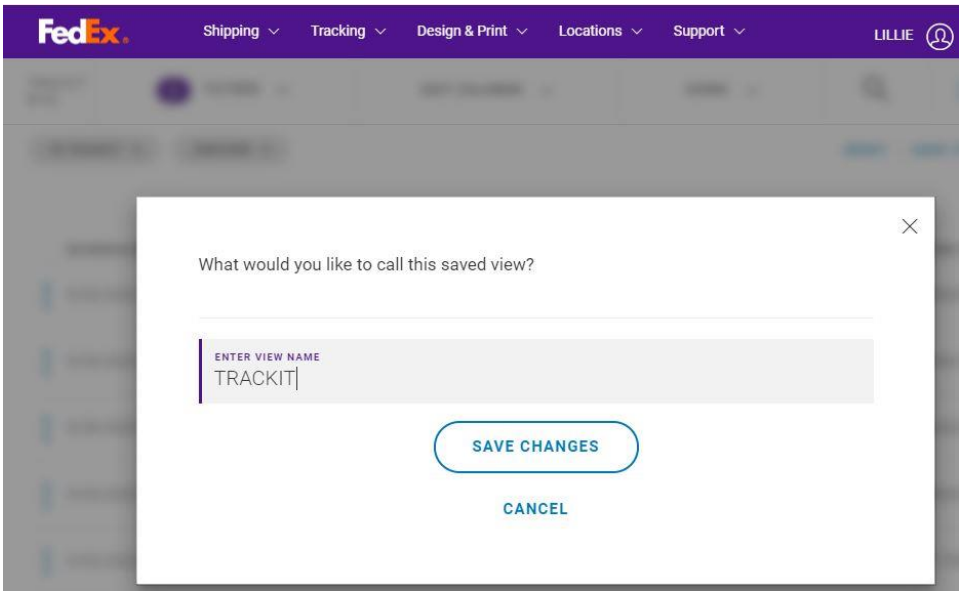
Lastly click on VIEWS and Select INBOUND.



Your view should look something like the following.



To save this view for future use, click on the SAVE THIS VIEW link located just above the TRACKING NUMBER header. Enter TRACKIT as the view name and then Click the SAVE CHANGES button.



You are now ready to Export the information and load it into TrackIT. Please refer to the document FedEx Advanced Shipping Extract document to load this information into TrackIT.

If you have any questions or problems with process, call the TrackIT Support Number at (801) 737-5555.